

### Dialling a speed-dialling number using a speed-dialling code when the external line is manually seized

Internal dialling tone **6** three-digit speed-dialling code number

### Dialling a speed-dialling number using the vanity function when the external line is automatically seized (DS)

External dialling tone **R \* 1** Enter the name of the speed-dialling destination by pressing the keys marked with the corresponding letters

### Dialling a speed-dialling number using the vanity function when the external line is manually seized

Internal dialling tone **\* 1** Enter the name of the speed-dialling destination by pressing the keys marked with the corresponding letters

### Enquiry calls

**R** Internal dialling tone Internal telephone number or **9** (ISDN) or **\* 0** (VoIP\*) External telephone number (for VoIP\*: press # after the last digit)

Terminate your first call and continue speaking with the subscriber in the enquiry call **R 0**

or terminate your enquiry call and continue speaking with the subscriber in the first call **R 1**

or terminate the entire call:

### Transferring calls

**R** Internal dialling tone Internal telephone number or **9** external telephone number Announce the call transfer if desired

If you hear the busy tone after dialling the number, press the R-key to return to the first subscriber **R**

### Speaking with two subscribers alternately (“toggling”)

You have made an enquiry call and want to toggle back and forth between the two subscribers **R 2**

or you want to terminate the call with the active subscriber and return to the subscriber on hold **R 1**

or the currently active subscriber terminates his/her call and you want to return to the subscriber on hold **R**

or you want to terminate the entire call

### Speaking with two subscribers simultaneously (“3-party conference”)

You are making an external call **R 9** (ISDN) or **\* 0** (VoIP\*) External telephone number (for VoIP\*: press # after the last digit) **R 3**

If one of the participants in the conference terminates his/her call, you will continue the call with the remaining participant. However, if you as the conference initiator terminate the call, the conference will also be terminated.

or you want to terminate the conference and toggle between the participants (see above) **R 2**

### Picking up calls

Another telephone connected to the OpenCom 31 rings **R 4**

### Picking up answerphone calls

The answerphone has taken a call **R 7 5**

### Automatic callback on busy/no reply

You hear the busy tone or the subscriber fails to reply within 20 s **7** or **\* 3 7**

### DTMF post-dialling

You have made an external call. You hear, for example, an automatic announcement. Enter the required digit(s)

### Identifying malicious callers (“MCID”)

This service must be specifically ordered from your telephone company. Please contact your network carrier for details.

You receive a call from an annoying caller **R # 0**

### Making calls to the T-NetBox

In order to make a call to the T-NetBox and get your messages, you must always use a telephone that has been assigned the first MSN of your connection. Please refer to “Call Assignment” in the Configurator for further details.

### Activating call forwarding

**(R) \* \*** Code digits used for specific types of call forwarding “immediately” 21, “after a set time” 61, “on busy” 62. Destination telephone number

### Deactivating call forwarding

**(R) #** Code digits used for specific types of call forwarding “immediately” 21, “after a set time” 61, “on busy” 62.

### Accepting or rejecting a waiting call

You are making a call when you hear the call-waiting tone.

Terminate the current call, then start making a new call by lifting the handset

or reject the waiting call and continue your current call **R 0**

or terminate the current call and accept the waiting call **R 1**

or hold the current call and accept the waiting call (see also “toggling”) **R 2**

or ignore the call-waiting tone and continue your current call.

### Activating call-waiting protection

**(R) # 4 3**

### Deactivating call-waiting protection

**(R) \* 4 3**

### Day / night line switchover

**(R) \*** activate variant 1 **7 0**

or activate variant 2 **7 1**

or activate the time-dependent variant **7 2**

### Deactivating Internet access

**(R) \* 7 3 0**

### Activating Internet access

**(R) \* 7 3 1**

## Editing your personal identification number (PIN)

**(R)\*8\*** Current PIN **902** Current PIN **\*** New PIN **\*** New PIN **\*8**

## Storing telephone numbers (MSNs)

**(R)\*8\*** Current PIN **02** Code digit for MSN (1 - 9 for MSNs 1 - 9, 0 for MSN 10) Enter the MSN (without the prefix/ regional dialling code)

**Storing additional MSNs** **02** Code digit for MSN (1 - 9 for MSNs 1 - 9, 0 for MSN 10) Enter the MSN (without the prefix/ regional dialling code)

**complete the procedure** **8**

## Programming variant 1 (for example, day line)

**(R)\*8\*** Current PIN **03** Enter the code digit to which the desired MSN is assigned (see "Storing telephone numbers (MSNs)" above)

Enter the internal number telephone number on which an incoming call for this MSN is to be signalled

**Assign additional MSNs** **03** Enter the code digit to which the desired MSN is assigned (see above) Enter the internal number telephone number on which an incoming call for this MSN is to be signalled

**complete the procedure** **8**

## Resetting variant 1 (for example, day line)

**(R)\*8\*** Current PIN **905** **8**

## Programming the IP address

**(R)\*8\*** Current PIN **\*91\*** enter IP address **8**

## Programming the netmask

**(R)\*8\*** Current PIN **\*92\*** enter the netmask **8**

## Deactivating all call forwarding

**(R)\*8\*** Current PIN **906** **8**

## Activating call data recording

**(R)\*8\*** Current PIN **72** **8**

## Deactivating call data recording

**(R)\*8\*** Current PIN **73** **8**

## Extending the flash detection period (up to one second)

**(R)\*8\*** Current PIN **\* \* 7** **8**

The extended period for flash detection is deactivated again by means of the same procedure. In this case, the key sequence star – hash – "7" is followed by a negative acknowledgement tone.

**Important:** The system must be restarted whenever the flash detection period is adjusted.

## Activating CLIP / CLIP Off-Hook for internal ports

**(R)\*8\*** Current PIN **3901** Internal telephone number

## Deactivating CLIP / CLIP Off-Hook for internal ports

**(R)\*8\*** Current PIN **3900** Internal telephone number

# Quick Reference Guide to Operating Analogue Telephones

**Automatic external line seizure (default setting on delivery):** When you lift the handset, you hear the external dialling tone and can dial an external telephone number immediately. If you want to make an internal call, press the R-key. You will then hear the internal dialling tone and can dial an internal telephone number (11 - 14).

**Manual external line seizure for ISDN:** When you lift the handset, you hear the internal dialling tone and can dial an internal telephone number immediately. If you want to make an external call, dial 9 to seize the external line. You will then hear the external dialling tone, and can dial an external telephone number.

**Manual external line seizure for Internet telephony\*:** When you lift the handset, you hear the internal dialling tone and can dial an internal telephone number immediately. If you want to make an external call, dial \*0 to seize the external line. You will then hear the external dialling tone, and can dial an external telephone number.

\* Available on purchasing an expansion licence

## Making internal calls when the external line is automatically seized (delivery setting = DS)

External dialling tone **R** Internal dialling tone Internal telephone number

## Making internal calls when the external line is manually seized

Internal dialling tone Internal telephone number

## Making external calls without selective seizure when the external line is automatically seized (DS)

External dialling tone External telephone number

## Making external calls without selective seizure when the external line is manually seized

Internal dialling tone **9** (ISDN) **or** **\*0** (VoIP\*) External dialling tone External telephone number (for VoIP\*: press # after the last digit)

## Making external calls with selective seizure when the external line is automatically seized (DS)

External dialling tone **R \* \*** VoIP\*: Code digit to select a specific VoIP account / 1...4 External telephone number (for VoIP\*: press # after the last digit)

**or** **R 5** Enter position of desired MSN (see the MSN list in the Configurator) External telephone number

## Making external calls with selective seizure when the external line is manually seized

Internal dialling tone **\* \*** VoIP\*: Code digit to select a specific VoIP account / 1...4 External telephone number (for VoIP\*: press # after the last digit)

**or** **5** Enter position of desired MSN (see the MSN list in the Configurator) External telephone number

## Taking Calls

## Dialling a speed-dialling number using a speed-dialling code when the external line is automatically seized (DS)

External dialling tone **R 6** three-digit speed-dialling code number